

An update about the Boil Water Advisory in Allendale:

The Boil Water Advisory remains in effect in Allendale. Customers should continue to boil their water until the advisory is lifted.

The Boil Water Advisory was issued on Thursday, April 24 after a loss of pressure in the Allendale water system. Pressure has been restored.

As part of procedures set by public health authorities, water samples have been collected and testing is underway to prove the water is safe to consume. This testing process takes approximately 24 hours. Rushing the process could lead to inaccurate results.

Our next update is expected Friday afternoon. We understand that waiting for test results during a boil water advisory can be frustrating, and we appreciate your patience.

Please know that our top priority is your safety. We are working as quickly and carefully as possible to resolve the issue.

Customers with additional questions can visit mywater.veolia.us or call Veolia customer service at 855-367-6708.

Thank you for your understanding and continued cooperation.