



Welcome to Veolia.

Providing safe, reliable water and wastewater service to communities is our priority.

Enclosed is a bill consisting of charges from your last Allendale bill to your March meter read, approximately four months. We appreciate your patience as we transitioned your bills from Allendale to Veolia. Moving forward, your bills will arrive on a quarterly basis. We plan to transition to monthly billing in the future and will provide information to you well in advance of any change.

Veolia Water bills can be paid by the following options:

Mail

Veolia Water Allendale
P.O. Box 371804
Pittsburgh PA 15250-7804

Phone

SpeedPay: 888-608-6690

Online

<https://mywater.veolia.us>

Direct Debit

Sign-up online to have your payments automatically deducted from your checking or savings account.

Register your account online

Sign up today at mywater.veolia.us

Receive information about accounts, services, appointments, water quality and conservation is easily accessible right from your cell phone, tablet or computer. We offer many features on our site, including a survey to help you learn what you can do at home to conserve. You will be able to view and pay your bill and see your bill history and account status. You may also enroll in autopay or sign up to receive bills by email.

Financial Assistance Programs

Veolia offers a variety of financial assistance programs to help those in need with their water and wastewater bills. Our customer service representatives are available Monday through Friday between 8:00 am to 4:30 pm at **855-367-6708**. Contact us to find out if you qualify for one of the following.

- Low Income Household Water Assistance Program (LIHWAP)
- Veolia Cares
- Payment Plans